

Comparison of Student Satisfaction Survey Responses Spring 2004-Fall 2005

Question	Fall 2004	Spring 2005	Fall 2005	% Change F04-S05	% Change S05-F05	Fall 2004	Spring 2005	Fall 2005	% Change F04-S05	% Change S05-F05
	Percent Response: Very Satisfied, Generally Satisfied, Satisfied					Percent Response: Not Satisfied, Very Unsatisfied				
2. How satisfied are you with the overall quality of instruction?	98.8	99.6	98.3	0.8	-1.3	1.2	0.4	1.6	-66.7	300.0
3. Did you find that the people at our college cared about you as a person?	97.6	97.1	94.8	-0.5	-2.4	2.4	2.8	5.2	16.7	85.7
	Percent Response: Frequently, Occasionally					Percent Response: Seldom, Never				
4. Completed a paper or project that integrated ideas from several sources:	89.8	94.2	90.9	4.9	-3.5	10.2	5.8	9.1	-43.1	56.9
5. Applied a concept or technique that you learned in class:	96.2	98.8	97.8	2.7	-1.0	3.8	1.2	2.2	-68.4	83.3
6. Worked on an assignment in which you used a computer:	85.9	95.1	83.1	10.7	-12.6	14.1	5.0	17.0	-64.5	240.0
7. Participated in clubs or organizations:	26.3	28.8	18.2	9.5	-36.8	73.8	71.2	81.8	-3.5	14.9
8. Utilized mathematical skills in projects:	75.9	83.8	76.9	10.4	-8.2	24.0	16.2	23.2	-32.5	43.2
9. Engaged in reading:	96.4	97.2	97.5	0.8	0.3	3.6	2.8	2.5	-22.2	-10.7
	Percent Response: Very Much, Somewhat					Percent Response: Very Little				
10. Getting along with people of different cultures and philosophies:	94.2	92.3	94.8	-2.0	2.7	5.9	7.6	5.2	28.8	-31.6
11. Ability to learn on your own:	98.5	99.4	98.0	0.9	-1.4	1.5	0.6	1.9	-60.0	216.7
12. Ability to lead or guide others:	95.0	97.6	95.4	2.7	-2.3	5.0	2.4	4.7	-52.0	95.8
13. Self confidence in verbally (speaking) expressing your ideas:	94.7	97.6	95.6	3.1	-2.0	5.3	2.4	4.4	-54.7	83.3
14. Self confidence in expressing your ideas in writing:	93.2	96.0	94.8	3.0	-1.3	6.8	4.0	5.2	-41.2	30.0
15. Self confidence in solving practical mathematical problems:	89.7	94.0	86.2	4.8	-8.3	10.3	6.0	13.8	-41.7	130.0
16. Planning and carrying out projects:	97.9	98.4	96.7	0.5	-1.7	2.1	1.6	3.3	-23.8	106.3
17. Understanding and applying scientific principles and methods:	89.9	94.4	93.9	5.0	-0.5	10.1	5.6	6.1	-44.6	8.9
18. Understanding environmental concerns:	92.4	92.2	92.3	-0.2	0.1	7.7	7.8	7.7	1.3	-1.3
19. Ability to understand mathematical concepts:	91.6	94.2	90.9	2.8	-3.5	8.4	5.8	9.1	-31.0	56.9

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20. Ability to use computers in practical situations:	94.5	97.6	91.5	3.3	-6.2	5.6	2.4	8.6	-57.1	258.3
21. Ability to examine ethical issues and values:	97.0	96.4	96.1	-0.6	-0.3	2.9	3.6	3.9	24.1	8.3
	Percent Response: Excellent, Very Good, Good					Percent Response: Fair, Poor				
22. Clarity of program requirements:	94.4	95.8	92.9	1.5	-3.0	5.6	4.2	7.1	-25.0	69.0
23. Quality of curriculum in providing job related skills and knowledge:	95.0	95.2	93.1	0.2	-2.2	5.0	4.8	6.9	-4.0	43.8
24. Quality of curriculum in preparing for additional education:	95.2	95.3	92.6	0.1	-2.8	4.8	4.6	7.4	-4.2	60.9
25. Availability of practicum, internships, and co-op experiences in the academic plan:	86.1	90.9	84.5	5.6	-7.0	14.0	9.1	15.6	-35.0	71.4
	Percent Response: Yes					Percent Response: No				
26. If you were to choose a field of study again, would you consider the same field?	90.8	91.9	91.7	1.2	-0.2	9.2	8.1	8.3	-12.0	2.5
	Percent Response: Very Satisfied, Generally Satisfied, Satisfied					Percent Response: Not Satisfied, Very Unsatisfied				
27. Career Placement Services	93.6	93.5	91.1	-0.1	-2.6	6.4	6.5	8.8	1.6	35.4
28. Counseling Services	96.1	96.5	93.9	0.4	-2.7	3.9	3.5	6.1	-10.3	74.3
29. Testing Services	96.0	97.1	97.7	1.1	0.6	4.1	2.9	2.3	-29.3	-20.7
30. Services for students with disabilities:	97.5	98.8	96.7	1.3	-2.1	2.6	1.2	3.3	-53.8	175.0
31. Computing Resources	98.6	99.0	98.1	0.4	-0.9	1.4	1.1	1.8	-21.4	63.6
32. Library	95.8	96.6	97.5	0.8	0.9	4.2	3.5	2.6	-16.7	-25.7
33. Campus Bookstore	87.3	84.7	90.0	-3.0	6.3	12.6	15.4	10.0	22.2	-35.1
34. Business Office	97.6	97.8	95.2	0.2	-2.7	2.3	2.1	4.8	-8.7	128.6
35. Registration	95.3	95.6	95.2	0.3	-0.4	4.8	4.4	4.8	-8.3	9.1
36. Financial Aid	95.3	93.1	92.3	-2.3	-0.9	4.6	6.9	7.6	50.0	10.1
37. Campus Security	94.2	86.2	93.2	-8.5	8.1	5.8	13.8	6.8	137.9	-50.7
38. Admissions	96.9	96.8	93.3	-0.1	-3.6	3.0	3.2	6.7	6.7	109.4
	Percent Response: Full-Time					Percent Response: Part-Time				
39. Would you consider yourself a full-time or part-time student?	78.5	83.5	77.6	6.4	-7.1	21.5	16.5	22.4	-23.3	35.8
	Percent Response: Yes					Percent Response: No				
40. Did you complete your degree/diploma program as planned?	77.6	78.9	76.8	1.7	-2.7	22.4	21.1	23.2	-5.8	10.0
	If it did take extra semesters to graduate to complete the program, the following reasons applied:									
	Percent Response: Yes					Percent Response: No				
41. Work Obligations	53.4	56.6	61.2	6.0	8.1	46.6	43.4	38.8	-6.9	-10.6

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42. Family Obligations	52.9	59.2	59.5	11.9	0.5	47.1	40.8	40.5	-13.4	-0.7
43. Illness	18.4	19.8	16.8	7.6	-15.2	81.6	80.2	83.2	-1.7	3.7
44. Tuition and Other Costs	24.9	32.3	35.0	29.7	8.4	75.1	67.7	65.0	-9.9	-4.0
45. Change in Program Plan	33.1	33.0	33.0	-0.3	0.0	66.9	67.0	67.0	0.1	0.0
46. Required Course(s) Not Offered	31.4	26.9	29.0	-14.3	7.8	68.6	73.1	71.0	6.6	-2.9
47. Remedial/ Developmental Courses Required	42.2	35.5	43.6	-15.9	22.8	57.8	64.5	56.4	11.6	-12.6
48. Course Electives	27.1	33.3	34.6	22.9	3.9	72.9	66.7	65.4	-8.5	-1.9
49. Completion of Program Specific Course for Transfer	27.3	30.0	46.5	9.9	55.0	72.7	70.0	53.5	-3.7	-23.6
	Percent Response: Yes					Percent Response: No				
50. Are you transferring to another educational institution?	41.7	37.6	48.3	-9.8	28.5	58.3	62.4	51.7	7.0	-17.1
51. Will you be seeking a second degree or technical program?	58.2	51.4	59.6	-11.7	16.0	41.8	48.6	40.4	16.3	-16.9
52. Did you have a job while you were working on your degree?	74.5	73.3	77.1	-1.6	5.2	25.5	26.7	22.9	4.7	-14.2
53. Was the job related to your degree program?	27.0	36.0	35.0	33.3	-2.8	73.0	64.0	65.0	-12.3	1.6
54. Do you expect to continue your employment in this position after you graduate?	40.7	55.6	43.9	36.6	-21.0	59.3	44.4	56.1	-25.1	26.4
55. If you were to start college again, would you enroll at this institution?	94.0	91.1	88.6	-3.1	-2.7	6.0	8.9	11.4	48.3	28.1
56. Would you recommend this college to another student?	96.2	95.3	95.6	-0.9	0.3	3.8	4.7	4.4	23.7	-6.4
57. Which degree did you earn?	Percent Responses by Degree Earned									
AA/AS	32.9	30.7	36.4	-6.7	18.6					
AAS	23.4	33.8	27.3	44.4	-19.2					
AAT	3.9	4.3	2.3	10.3	-46.5					
Diploma	14.5	11.7	5.4	-19.3	-53.8					
Certificate	25.2	19.5	28.7	-22.6	47.2					