



2004 Fact Book

Student Support and Community Outreach Information

Library Services

- PUBLIC SERVICE STATISTICS**

CIRCULATION

XXXXXXX	CIRCULATION		RENEWALS		OVERDUES	
	SOMERSET	LAUREL	SOMERSET	LAUREL	SOMERSET	LAUREL
2001/02	3,639	92	579	20	972	0
2002/03	3,534	72	778	21	1,112	1
2003/04	4,204	101	824	15	199	1

2003/2004 CIRCULATION			
Somerset	Laurel	Electronic	Total
4,204	101	1,225	5,530

16% increase in print circulation
 29% increase in Laurel Circulation
 22% increase in circulation of e-books

INTERLIBRARY LOAN

YEAR	BORROWED			LOANED	TOTAL*
	FACULTY/ STAFF	STUDENT	TOTAL		
****				****	****
2000/2001	98	108	206	209	415
2002/2003	126	90	216	266	482
2003/2004	62	39	101	233	441

*Includes unfilled requests.

KYVL ARIEL & COURIER SERVICE

ARIEL DOCUMENT DELIVERY			COURIER SERVICE	
Year	Sent	Received	Items	Bags
2001/2002	17	53	557	364
2002/2003	7	60	340	298
2003/2004	6	16	258	238

LIBRARY INSTRUCTION SUMMARY

Library Instruction Classes			Library Tours	
Year	Classes	Students	Groups	Patrons

COMPUTER ASSISTANCE	5.9	7.8
DIRECTIONAL	8.8	6.3
INSTRUCTIONAL	8.2	3.6
REFERENCE	13.4	4.1
Total	36.3	21.8

*Average daily based on 10 Day Sampling.

ELECTRONIC DATABASE USE

DATABASE	SEARCHES 2002/2003	SEARCHES 2003/2004	
	SCC IP	SCC IP	REMOTE
ACCESSSCIENCE (HOME PAGE HITS)	559	1,370	N/a
EBSCO (KYVL)	20,438	31,328	N/a
INFOTRAC	11,342	9,259*	3,581
JSTOR	1,466	2,112	N/a
LITERATURE RESOURCE CENTER	14,193	22,267	N/a
NETLIBRARY	810	1,225	N/a
OPPOSING VIEWPOINTS	25,030	37,089	N/a
PROQUEST	1,855	10,384	N/a
TOTAL	75,693	115,034	3,581

*Includes remote

34% increase in online searching

RESERVES

# OF INSTRUCTORS		# OF ITEMS	
2001/2002	22	2001/2002	96
2002/2003	19	2002/2003	118
2003/2004*	15	2003/2004	98

As of June 30, 2004

PROFESSIONAL DEVELOPMENT ACTIVITIES

Activity*			Area		
Workshop	Seminar	Conference	Local	Regional	National
43	5	51	33	18	3

*LIBRARY STAFF ATTENDING

• TECHNICAL SERVICE STATISTICS

COLLECTION BY TYPE OF MATERIAL*

TYPE	063003	ADD (+)	WITH (-)	063004
BOOKS – TITLES*	31,798	1,119	3,170	29,747
BOOKS – VOLUMES	41,245	1,237	3,671	38,811
E-BOOKS*	22,402	5,111	0	27,513
MICROFICHE – CARDS	58,005	41	0	58,046
MICROFICHE – TITLES*	154	0	0	154
MICROFICHE – VOLUMES	2,600	4	0	2,604
MICROFILM – REELS	2,658	12	0	2,670
MICROFILM – VOLUMES	1,943	1	0	1,944
MICROFILM – TITLES*	117	0	0	117
MUSIC CDS*	337	1	7	331
NEWSPAPER SUBSCRIPTIONS*	11	0	4	7
PERIODICAL SUBSCRIPTIONS GIFT*	17	0	2	15
PERIODICAL SUBSCRIPTIONS PAID*	141	0	9	132
VIDEO RECORDINGS [VHS + DVD]*	814	98	10	902
TOTAL TITLES*	55,791	6,329	3,202	58,918

Material in formats no longer supported are not included, i.e. filmstrips, transparencies, etc.

ACQUISITIONS BY CLASSIFICATION/TYPE 2003/2004*

LC. CLASS.	BOOKS		REF		SPEC		VIDEO		CD		TOTAL	
	T	V	T	V	T	V	T	V	T	V	T	V
A GENERAL			2	2							2	2
B – BJ PHILOSOPHY	29	29	3	3							32	32
BL – BX RELIGION	52	52	11	11							63	63
C – F HISTORY	174	180	13	14	2	2	1	1			190	197
G GEO,MAPS,REC	26	27	4	6							30	33
H SOC. SCI.			1	1							1	1
HA STATISTICS			1	1							1	1
HB – HJ ECON.ACC.FIN.	52	52	4	4							56	56
HM – HX SOCIOLOGY	96	109	5	6			2	2			103	117
J – POLITICAL SCIENCE	21	22	3	6							24	28
K LAW	22	22	1	1							23	23
L EDUCATION	35	35	5	5							40	40

M MUSIC	13	14	3	3			1	1	1	1	18	18
N FINE ARTS	67	67	2	2							69	69
P LAN & LIT	150	163	19	85	4	6	94	98			267	352
Q SCIENCE	75	75	16	17							91	92
R MEDICINE	108	112	18	19							126	131
S AGRICULTURE	5	5									5	5
T TECHNOLOGY	51	52	4	4							55	56
U MILITARY	7	8									7	8
V NAVAL SCIENCE	1	1									1	1
Z LIBRARY SCIENCE	12	12	2	2							14	14
TOTAL	996	1037	117	192	6	8	98	102	1	1	1218	1340

*Does not include electronic titles.

• SURVEY RESULTS

STUDENT SATISFACTION SURVEY 2004

How often do you visit the library to complete classroom assignments?

Often: 35% Seldom: 43% Never: 22%

Response	Count	Percent
Every day	29	6.1%
Once/twice a week	137	29.0%
Once a month	101	21.4%
Once a semester	102	21.6%
Never	104	22.0%
No Response	0	0.0%

Information resources available in the library and via the Internet are appropriate and sufficient to complete my classroom assignments.

+: 81% -: 3% NA: 16%

Response	Count	Percent
Strongly Agree	122	25.8%
Agree	261	55.3%
Disagree	10	2.1%
Strongly Disagree	5	1.1%
Not Applicable	74	15.7%
No Response	0	0.0%

When I need help using the library, I receive efficient and courteous assistance from the staff. +: 68% -: 9% N/A: 23%

Response	Count	Percent
Strongly Agree	110	23.5
Agree	209	44.6%
Disagree	29	6.2%
Strongly Disagree	12	2.6%
Not Applicable	109	23.2%
No Response	0	0.0%

In general, the library's physical facilities are convenient and comfortable.

+: 80% -: 4% N/A: 16%

Response	Count	Percent
Strongly Agree	128	27.4%
Agree	246	52.6%
Disagree	8	1.7%
Strongly Disagree	10	2.1%
Not Applicable	76	16.2%
No Response		

CAMPUS CLIMATE SURVEY SPRING 2004

Library and learning resources are adequate to meet the needs of the college. +95% -4%

Response	Count	Percent
Strongly Agree	48	29.8%
Agree	105	65.2%
Disagree	7	4.3%
Strongly Disagree	0	0.0%
Not Applicable	1	0.6%

LAUREL CAMPUS STUDENT SURVEY SPRING 2004

Do you have assignments that require use of library resources (i.e., books, electronic databases, internet resources) or services (i.e., instruction)?

Response	Count	Percent
Yes	152	79.6%
No	39	20.4%

Do you have Internet access at home or at work?

Response	Count	Percent
Yes	152	79.6%
No	39	20.4%

How often do you visit or contacted the Somerset Community College Library/Learning Lab located on the Laurel Campus? This includes visiting the Library's homepage at www.somerset.kctcs.edu/library.

Response	Count	Percent
Daily	8	6.4%
Weekly	31	24.8%
Monthly	23	18.4%
Seldom	49	39.2%
Never	14	11.2%

How often have you visited the Laurel County Public Library during this academic year (2003-2004)?

Response	Count	Percent
Daily	3	2.4%
Weekly	22	17.6%
Monthly	29	23.2%
Seldom	45	36.0%
Never	26	20.8%

How often do you use the library databases either on campus or by remote access per semester?

Response	Count	Percent
0	31	24.8%
1-5	66	52.8%
6-15	12	9.6%
16-25	9	7.2%
25+	7	5.6%

In general, I have found the library staff helpful.

Response	Count	Percent
Strongly Agree	22	17.6%
Agree	79	63.2%
Disagree	4	3.2%
Strongly Disagree	2	1.6%
Not Applicable	18	14.4%

ALLIED HEALTH FACULTY LIBRARY SURVEY

Somerset Community College Library

Please help us assess library services and collections. We welcome suggestions for how we can improve. Please answer the questions below:

1.) How often to you visit or contact the library?

Response	Count	Percent
Daily	0	0.0%
Weekly	1	7.1%
Monthly	7	50.0%
Seldom	6	42.9%
Never	0	0.0%

2.) How often do you use the library databases per semester?

Response	Count	Percent
0	8	57.1%
1-5	4	28.6%
6-15	2	14.3%
16-25	0	0.0%
25+	0	0.0%

3.) The library staff is helpful.

Response	Count	Percent
Strongly Agree	9	64.3%
Agree	2	14.3%
Disagree	1	7.1%
Strongly Disagree	1	7.1%
Not Applicable	1	7.1%

4.) Do you make a research assignment that requires use of library resources (i.e., books) or services (i.e., instruction)?

Response	Count	Percent
Yes	6	42.9%
No	8	57.1%

I am satisfied with the library materials in my program area:

5.) Audio-visuals

Response	Count	Percent
Strongly Agree	0	0.0%
Agree	4	30.8%
Disagree	0	0.0%
Strongly Disagree	0	0.0%
Not Applicable	9	69.2%

6.) Journals and newspapers

Response	Count	Percent
Strongly Agree	3	23.1%
Agree	4	30.8%
Disagree	0	0.0%
Strongly Disagree	0	0.0%
Not Applicable	6	46.2%

7.) Research databases (EBSCO, JSTOR, ProQuest, InfoTrac, etc.)

Response	Count	Percent
Strongly Agree	50	38.5%
Agree	3	23.1%
Disagree	0	0.0%
Strongly Disagree	0	0.0%
Not Applicable	5	38.5%

8.) KCTCS Library Catalog

Response	Count	Percent
Strongly Agree	1	7.7%
Agree	6	46.2%
Disagree	0	0.0%
Strongly Disagree	0	0.0%
Not Applicable	6	46.2%

9.) Books

Response	Count	Percent
Strongly Agree	1	7.7%
Agree	5	38.5%
Disagree	1	7.7%
Strongly Disagree	0	0.0%
Not Applicable	6	46.2%

10.) Interlibrary Loan

Response	Count	Percent
Strongly Agree	2	14.3%
Agree	5	35.7%
Disagree	0	0.0%
Strongly Disagree	1	7.1%
Not Applicable	6	42.9%

Office of Community & Economic Development

CED Service to the Community Academic Year 2003-2004

Total Classes Conducted:	318
Total # of Students:	4,110
Total Assessments Conducted:	338
GED:	1,363
Ready to Work:	108
Adult Ed:	1,225